



Rules and regulations SPORT HOTEL České Budějovice

1. The guest is required to present a valid identity card, passport or any other valid form of identification upon check-in.
2. If necessary, the hotel may offer the guest alternative accommodation, provided that it does not significantly differ from the original order.
3. **The guest is obliged to pay for accommodation in advance and in accordance with valid price list on the day of check-in.**
4. On the basis of reservation, the hotel is required to accommodate the guest between 2pm and 10pm at the latest. The room is reserved for the guest within this time.
5. The guest may use the hotel room for the period of time agreed with the hotel.
6. **The guest must check out at 10am at the latest on the day of departure. Failure to do so, the hotel will charge the guest for an additional day.**
7. Towels and bath towels are changed when the stay is longer than one week. Room service is not provided when the stay is a week or less.
8. If the guest wishes to extend the stay during his/her visit, he/she may be offered a different room than the one originally reserved.
9. The guest has the right to use facilities in the hotel room for accommodation, common areas and hotel services. The guest will be held responsible for any damage caused to hotel property during his/her stay.
10. The guest is not allowed to make any changes to the room without the consent of the hotel (moving furniture, removing it from the room, marking walls etc.).
11. The guest is allowed to use his/her own electric appliances designed for personal hygiene only (i.e. hair dryers, electric shavers). The guest may also charge his/her mobile phones and notebooks. It is strictly prohibited to use own kettles and any types of heaters on the hotel premises.
12. Private visitors are not allowed in hotel room. Failure to do so, the hotel may charge the visitor in accordance with valid price list. Business meeting, meeting with visitors are possible in hall of reception or in room for breakfast (just with agree of reception).
13. The guest is obliged to check that all water taps, doors and windows are closed before vacating the room. The guest takes all responsibility for damage that may be caused and will be asked for reimbursement.
14. The guest may leave the hotel premises with the room key as the entry card and key from lateral entry is also attached to it. The hotel is entitled to charge a fee of 500kc for the loss of room key or entry card (for each individual loss).
15. **Quiet hours are set between 10pm and 6am on the hotel premises. The guest agrees not to act in any way that might cause disturbance.**
16. Keeping weapons, ammunition or hazardous substances is strictly prohibited on the hotel premises. It is also not allowed to use any narcotics and psychotropic substances, poisons or drugs except the ones prescribed by a doctor.
17. It is not advised to leave children under 15 years of age without any supervision in rooms and common areas of the hotel.
18. The guest may use the hotel car park free of charge, at owner's own risk. The hotel is not liable for any loss or damage to the vehicle that may occur.
19. **The guest is obliged to control the room (apartment) and equipment after enter to the room. In the event of the guest having any substantiated wishes or complaints regarding his/her assigned room, he/she may contact the hotel personnel who will make every effort to rectify these. Any requirements must be reported no later than 15 minutes after checking in to the assigned room. No claims will be accepted once the room has been used in any way by the guest. After that the hotel may charge a cleaning fee. In case of find some damage or loss after the guest departure, hotel will require compensation of damage.**
20. The Hotel is not responsible for any loss of personal belongings, money or valuables left unattended in the hotel room. (The guest may use the hotel safe).
21. **The guest should be fully aware that smoking is strictly prohibited in hotel rooms and on all hotel premises due to health and safety reasons. Violation of this rule will result in fine of 20 Euros.**
22. The guest is requested to follow all the aforementioned rules and regulations. In the event of major breach, the hotel reserves the right to ask the guest to vacate the room before the accommodation agreement expires.

Dear visitors and guests, we would like to wish you a very pleasant stay in our Sport Hotel. We hope to see you again soon.